

# Improve your in-home Wi-Fi Experience



If your home is like many in our area, you have high-speed internet from SCTC. We bring the internet to your home, and from there a router sends a Wi-Fi signal that can connect wireless devices to the internet today and in the future. To make sure you receive the best Wi-Fi signal, you need a Wi-Fi network that will work well in every room of your home.

Managed Wi-Fi service from SCTC will set up and maintain your Wi-Fi network to maximize the performance of your connected devices:

- It's easy: our technicians determine what your home needs to provide the best Wi-Fi network.
- Very convenient: we supply the equipment—you don't have to purchase anything from a store.
- No hassle: we'll do the work of making sure your wireless devices connect to your Wi-Fi network.
- More for you: optimize your internet connection to get maximum speed. Make sure your Wi-Fi network extends all over your home and outside to your garage or yard.
- It's affordable – plans starting at just \$8.95/month. Installation fees may apply.

## Two plans available to meet your needs

- No purchase necessary—we provide the equipment
- Safe and secure—we'll setup password and encryption
- Ongoing support—we're here when you have questions or need help

**We're your local tech team—  
call us at 503 769-2121**



sctcweb.com

502 N 2nd Ave in Stayton

# SCTC Managed Wi-Fi Frequently Asked Questions



## Q I already have a router, why do I need another one from SCTC?

A Your router's technology could be outdated without you being aware of it. When shopping for a new router, it may be difficult to know what to purchase—many wireless routers available online and at retail stores may not have the capability of sending a strong enough Wi-Fi signal to all parts of your home. You may pay for a higher speed internet connection, but your router may not be allowing that level of speed to all your connected devices.

## Q Why should I pay a monthly fee after I get a SCTC router installed?

A Routers are electronic equipment and as such have the potential to stop working, or work with reduced efficiency. In addition, you may add more wireless devices over time—this can impact the performance of your wireless network. With SCTC's Wi-Fi services, we will maintain the router to make sure it's operating at peak efficiency. If necessary, we will replace the router free of charge and provide regular router software updates. Our technicians can diagnose issues remotely and will help trouble shoot problems with you.

Your connected home will include commercial-grade equipment. SCTC makes sure updates are automatically pushed out to your equipment as they are released by the manufacturer. We take care of potential problems to insure your equipment is safe and dependable.

### **SCTC MANAGED WI-FI | \$8.95/month\***

*Enhance and Protect Your Service Experience*

- One high-end Gateway router.
- Free replacement of the Gateway as long as the program is in force, assuming normal wear and tear.
- On-site connection of up to five, simple devices (additional simple devices are will be billed on a Time and Materials basis).
- 24/7 Tech Support.
- Inside wiring protection.
- Networking setup for all existing voice and data connections. Time & Materials will be charged for new wiring.

### **SCTC MANAGED WI-FI PLUS | \$13.95/month\***

- One high-end Gateway router.
- Free replacement of the Gateway as long as the program is in force, assuming normal wear and tear.
- On-site connection of up to ten, simple devices (additional simple devices are will be billed on a Time and Materials basis).
- 24/7 Tech Support.
- Inside wiring protection.
- Networking setup for all existing voice and data connections. Time & Materials will be charged for new wiring.
- One Wi-Fi mesh satellite for those hard to reach or dead zones. Also good for extending your Wi-Fi to your garage or yard. Additional Mesh units—\$5.00 each per month.

**Questions? Call us at:**  
**503 769-2121**  
**sctcweb.com**

