

Taking Home Network Performance and Control To Another Level

SCTC Managed Wi-Fi gives you easy access to a snapshot view of your home or small business network. Through the app you can view all the connected devices on your network, set up parental controls or a guest network, change your SSID and password, and more. SCTC Managed Wi-Fi puts you in charge!

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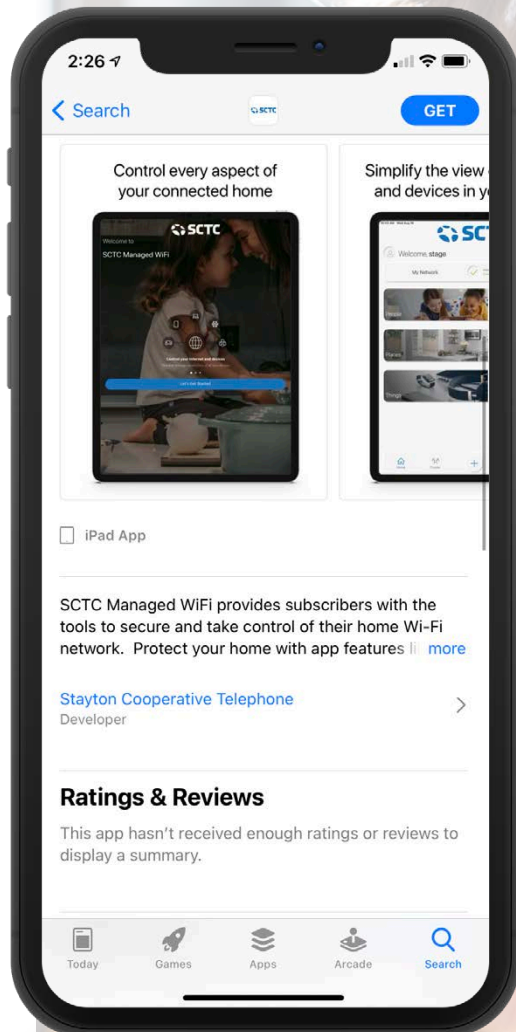
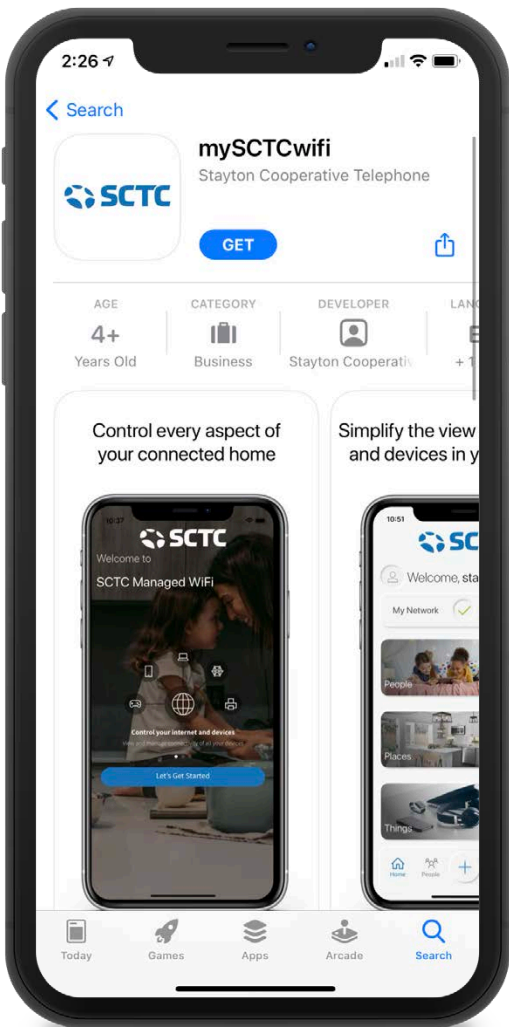


SET-UP GUIDE

SCTC Managed Wi-Fi

One app to rule them all!

Welcome to SCTC Managed Wi-Fi and the GigaSpire router that brings it all to you. To get started, download the SCTC Managed Wi-Fi App from the Apple App Store or the Google Play Store and install onto your phone or tablet.



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App set up

Setting up your app has never been easier!

STEP 1

Tap “SIGN UP”

If you forget the password to access your SCTC Managed Wi-Fi, select “Forgot Password?” to reset and access your account.





STEP 2

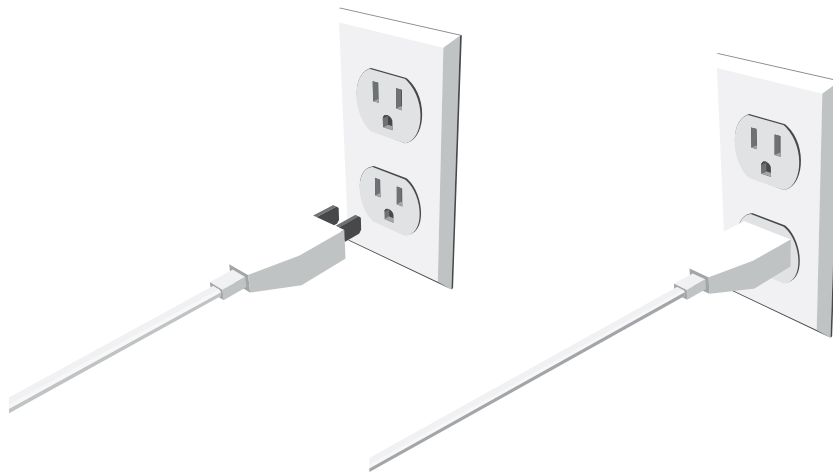
Enter basic personal information

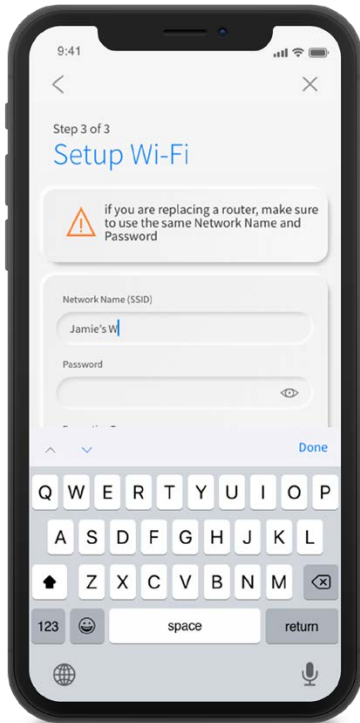
The password you enter here will be the password you use to login to the app.

STEP 3

New system setup

If your system is not plugged in and connected, complete steps 1-4 of the GigaSpire Quick Start Guide.





STEP 4

Scan the QR code

Your system will have a metal plate on the side or bottom. Simply tap the icon and scan the QR code.

Alternately, you can enter the MAC Address and Serial Number also found on that same metal plate.

After you select “Ok”, you may be asked to enter your account number.

STEP 5

Name the network and create a password

If you are setting up your home network for the first time, you can assign a name and password for your Wi-Fi network.

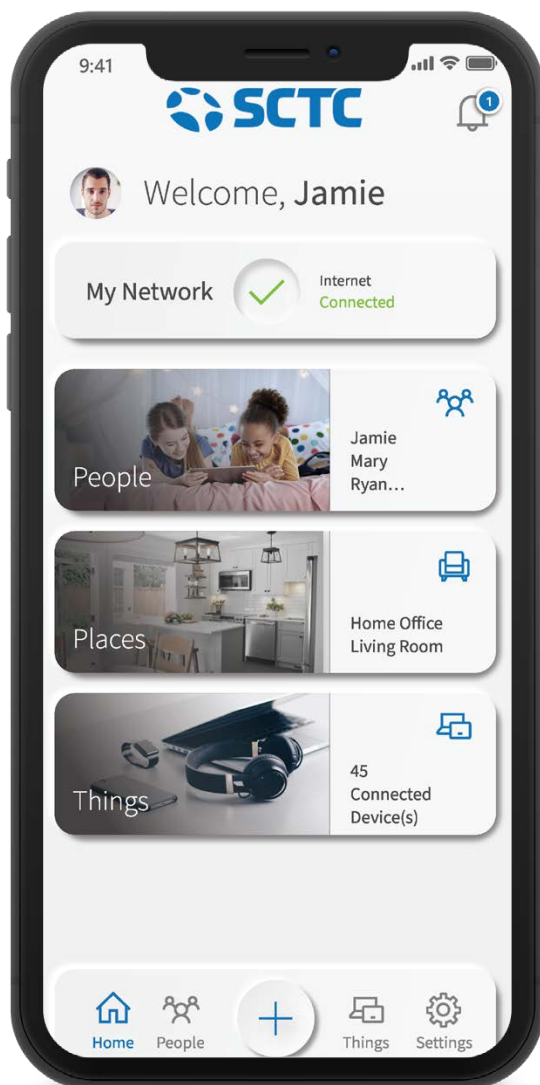
If your Wi-Fi is already set-up and working: select ‘Click here to skip’ towards the top right of the screen. Once the network has been detected, enter the existing Wi-Fi password for your network.



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Main Dashboard

This is the home screen you'll see every time you open the app



The Dashboard gives you complete control over the devices in your home. The “+” icon at the bottom on the screen allows you to:

- Create profiles for People and Places in your home
- Connect new devices
- Set up a guest network

The My Network at the top of the dashboard is where you can:

- Access your Wi-Fi Network Settings
- Run a Bandwidth Test
- View all connected devices
- Disable services
- View device usage

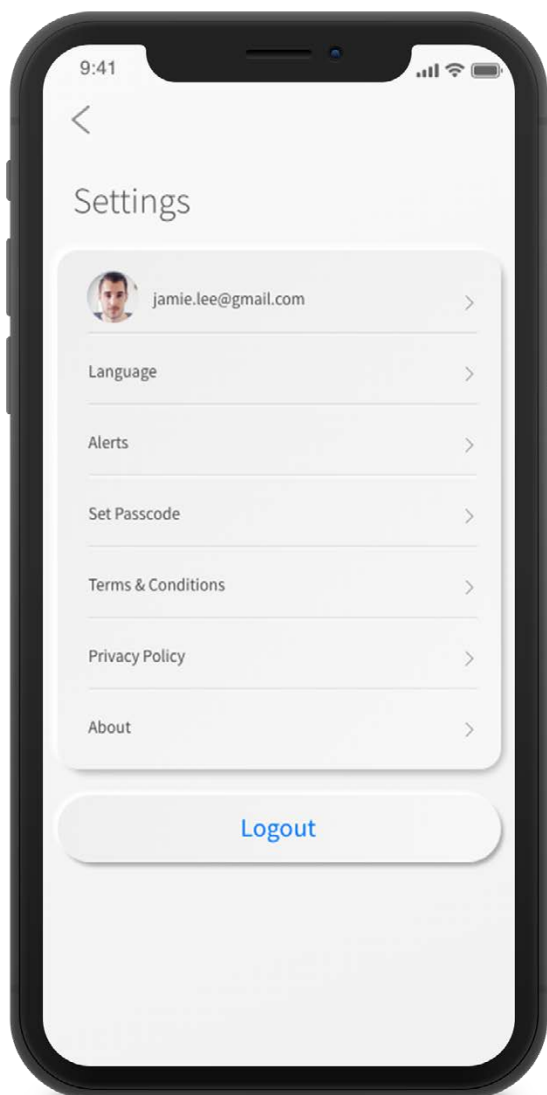
You can also access a list of these connected devices, by selecting things from main tile or in the tool bar at the bottom.

Note: If you are using the app on a GigaCenter you will not see the section showing the last speed test results. If you are using the app on a GigaSpire, this section will not appear until you run your first bandwidth test through the Main Menu. Alexa is not available with all models.

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Settings

A world of customization
is available to you



Account Name

This will allow you to update the name shown on your app and the login password

Language

Choose your preferred language

Alerts

To receive notifications from the app, leave this in the ON position

Set Passcode

You can set a PIN in lieu of an app login password

Terms & Conditions

Provides the terms and conditions you acknowledge by using the app

Privacy Policy

Provides the Privacy Policy of the app

About

Provides a brief summary of what the app does

Logout

Provides the ability to log out of the app

Remove Account

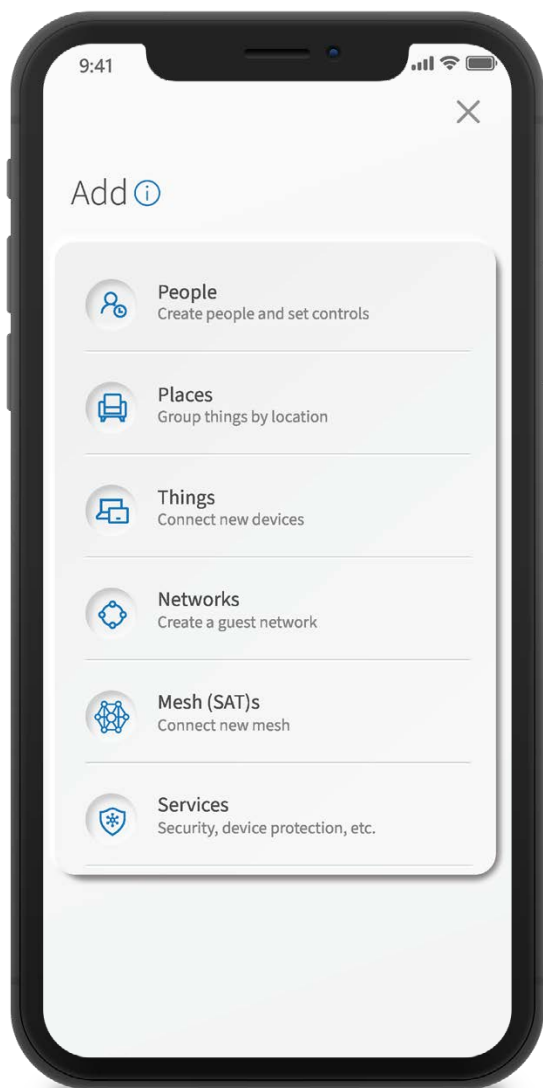
Do not select this option unless directed by your service provider

Your App Version will show in the about tab.

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The + button

The plus feature quickly takes you into the key features of the app.



People

Connect your Things (devices) with people in your home network. This allows you to set parental controls, content filters, time limits and so much more

Places

Places are a great way to tailor your Wi-Fi to devices connecting to a specific area in your home like an office, media room, patio or game room. This allows you to optimize your Wi-Fi performance and prioritize your devices and activities for those places

Things

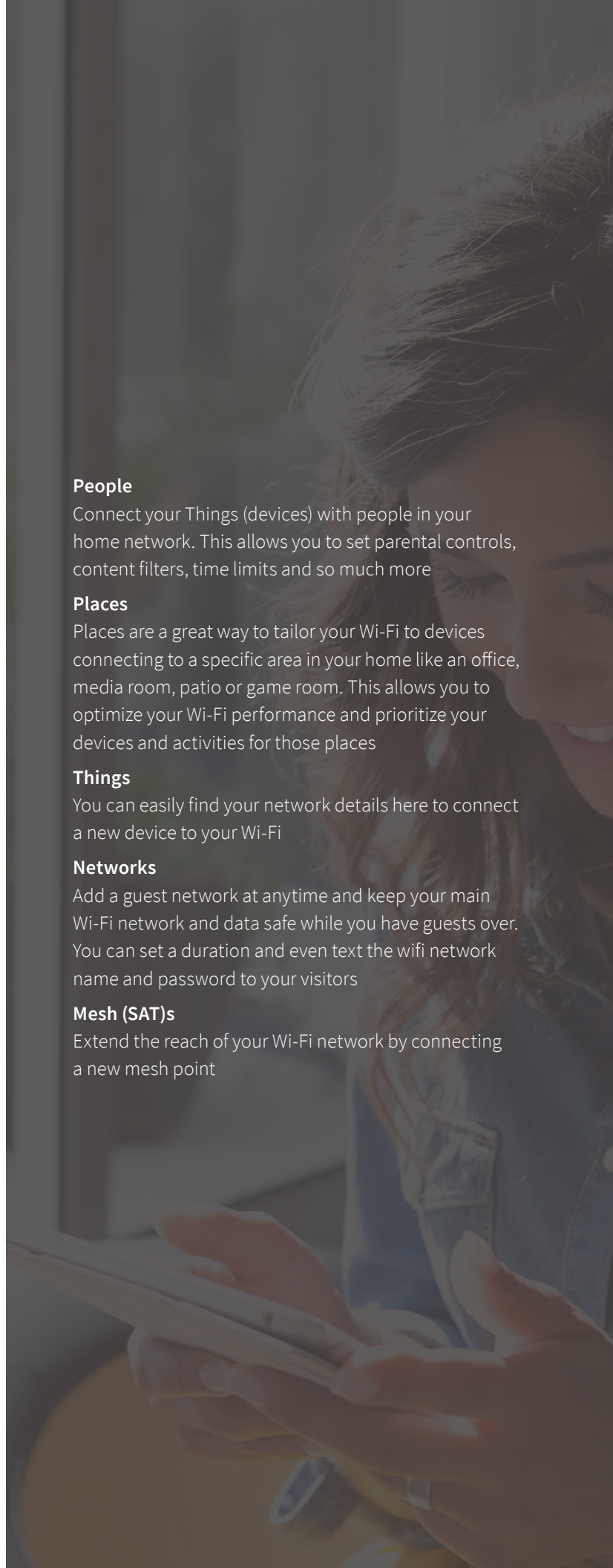
You can easily find your network details here to connect a new device to your Wi-Fi

Networks

Add a guest network at anytime and keep your main Wi-Fi network and data safe while you have guests over. You can set a duration and even text the wifi network name and password to your visitors

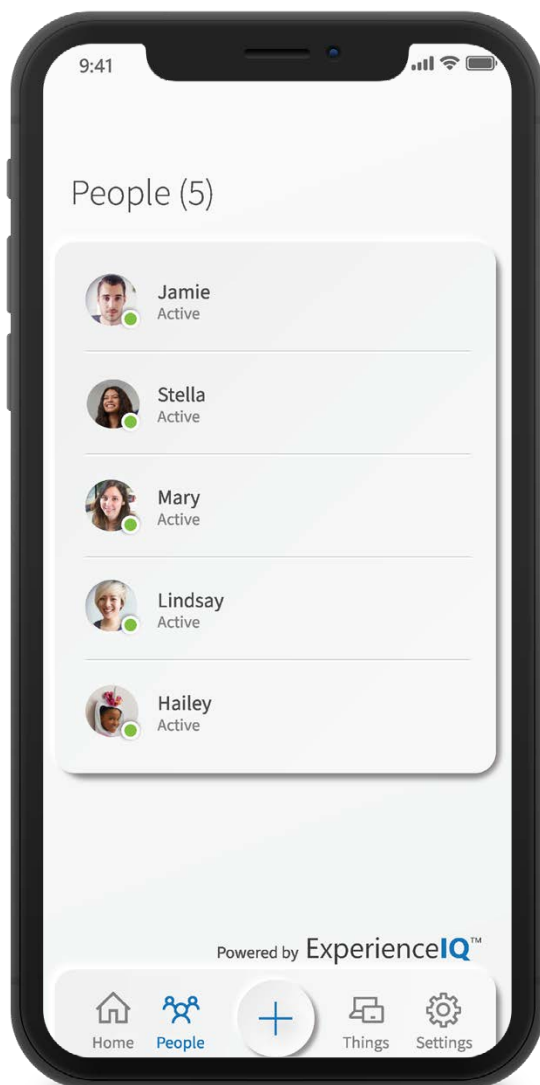
Mesh (SAT)s

Extend the reach of your Wi-Fi network by connecting a new mesh point



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Parental Control (basic)



To create a parental control profile:

1. From the home screen, select the “+” symbol and select “People” to create a new profile
2. Enter the name for the profile in the box and select the devices you would like to add to this profile
3. Select “Done” (at the top of the screen)

Once the profile is created you can do the following:

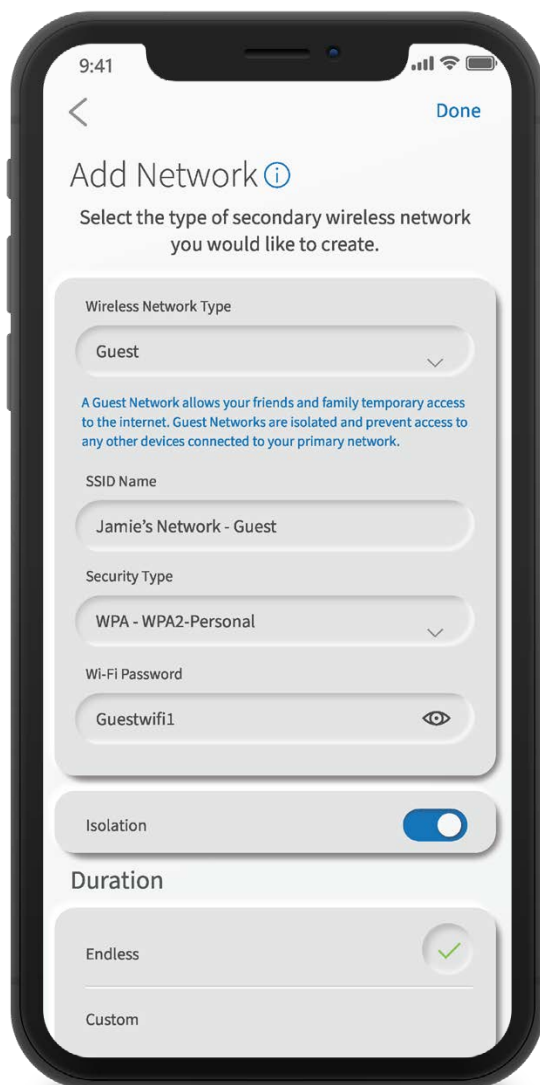
- Tap “edit” in the profile and add a picture if desired
- Swipe the Internet Access toggle off to pause all devices connected to this profile
- To bring devices back online swipe the toggle back on
- Tap “Edit” to add Device to add more devices to this profile
- Tap the red minus icon to remove devices from this profile

Note: If a device has the SCTC Managed Wi-Fi App, do not add it to a profile, as you may inadvertently cut off your access to these controls. If this happens, switch to mobile data to restart the profile with your app device.

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Guest Network

Creating a guest network has never been easier!



When you tap the “+” icon from the main menu you will have the option to “Add a Guest Network” by selecting Networks.

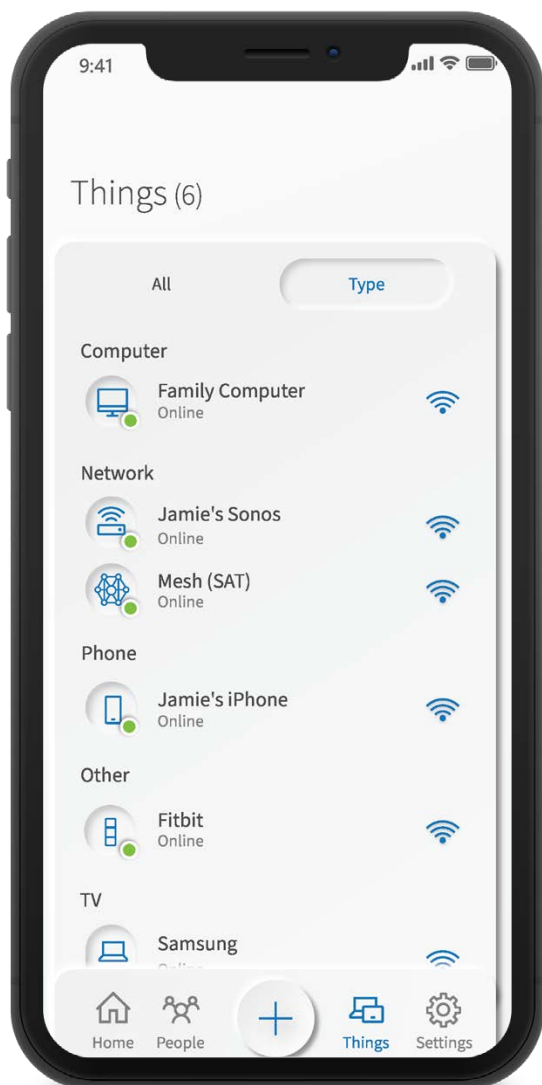
In the Setup a Guest Network screen, do the following:

1. Enter the event name: e.g. family visit
2. Set the name of the wireless guest network as you want it to appear for your guests
3. In the drop down box, you can choose to set a password for this guest network, which is highly recommended to keep your network safe
4. This will bring up additional boxes for you to set and confirm your password
5. If you set this network to Endless, it will stay available
6. The alternative is to set a Start and End time for this guest login to be valid
7. Once you have set the parameters for your guest network, select Done at the top of the screen
8. Press Done to complete setup or Share to send an SMS or email to your contacts.
9. To edit Guest Networks, select My Network from the home screen. Select View Networks and select the network you wish to edit or delete.

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Device list

Creating and managing a list of devices is as easy as 1-2-3



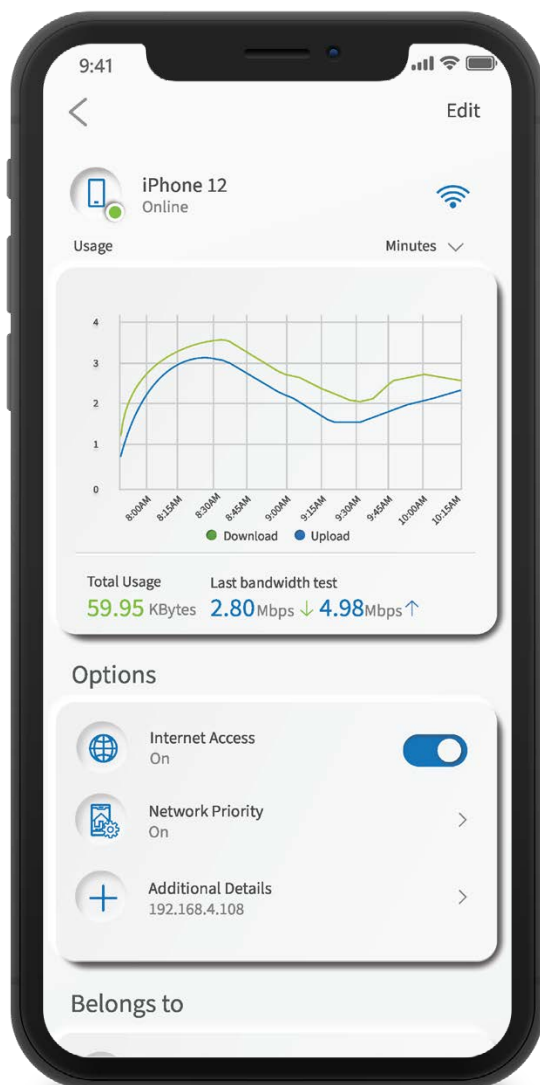
Things allows you to see the devices connected to your network. Tap on a device to see additional details including:

1. Device name
2. Signal strength
3. Internet usage

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Device details

Manage all your devices



The device details screen will show the device name at the top of the screen followed by a chart that indicates the amount of data that was used by the device over a period of time.

By tapping into the edit function in the upper right hand corner, you can rename the device to something easier for you to identify.

You can also change the category for this device by selecting the drop down button found within "Additional Details."

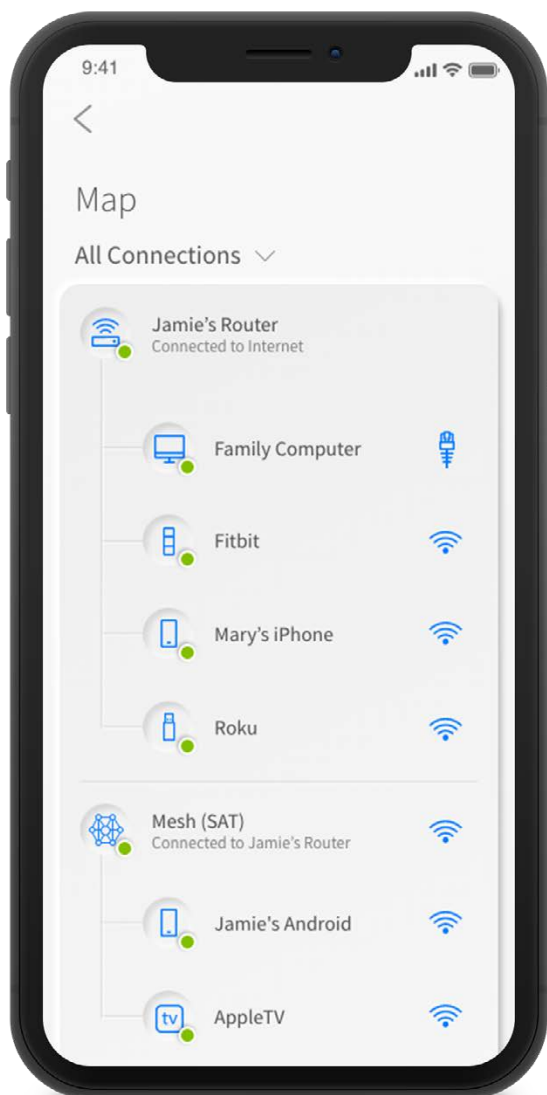
Data Usage shows data used by this specific device.

The bottom box shows additional connection details for this device.

By toggling the On/Off button in the Internet Access section you can turn off or on Wi-Fi for this device.

SET-UP GUIDE

Network Map



From the dashboard you can select select My Network. This will show any GigaCenter, GigaSpire, or GigaMesh units connected in your network. Next tap into your Wi-Fi Network from the Networks tab. From here, tap into the “Map” section to view devices connected to your system. You can tap on the Mesh icon to get performance information and devices connected at that Mesh unit.

